

SSRL 2007 Users Survey

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SSRL-Users Organization Executive
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Acknowledgements:

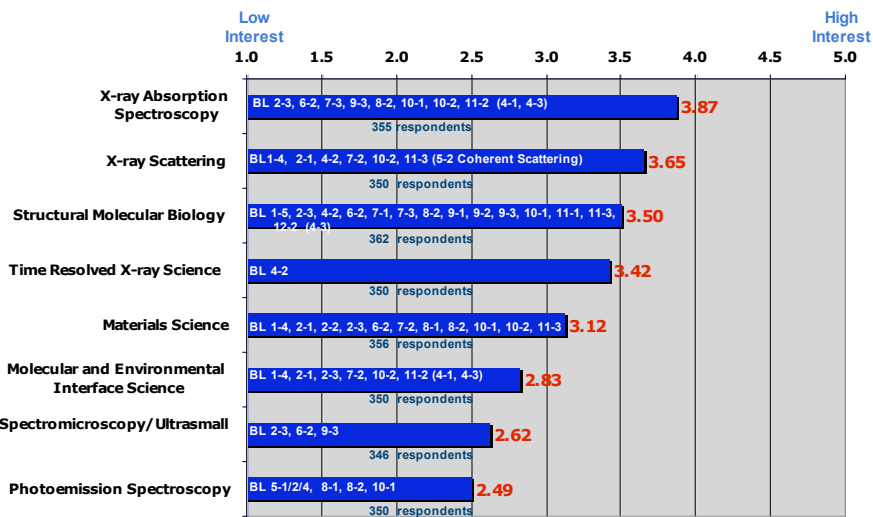
*SSRL-UOEC members
Cathy Knotts, Chip Dalby
Chris Lentini, Chapman Univ.*

Survey Overview

- Comprehensive online survey prepared by SSRL-UOEC to assess SSRL users' interests, priorities, satisfaction
- Survey categories:
 - User Science
 - Proposed Scientific Facilities/Initiatives
 - SSRL Operations
 - User Experience
 - 2007 SSRL Users Meeting (Workshops)
 - Advocacy
- Available online from 1/16/07-1/31/07
- 1700 users emailed, 370 replies = 22%

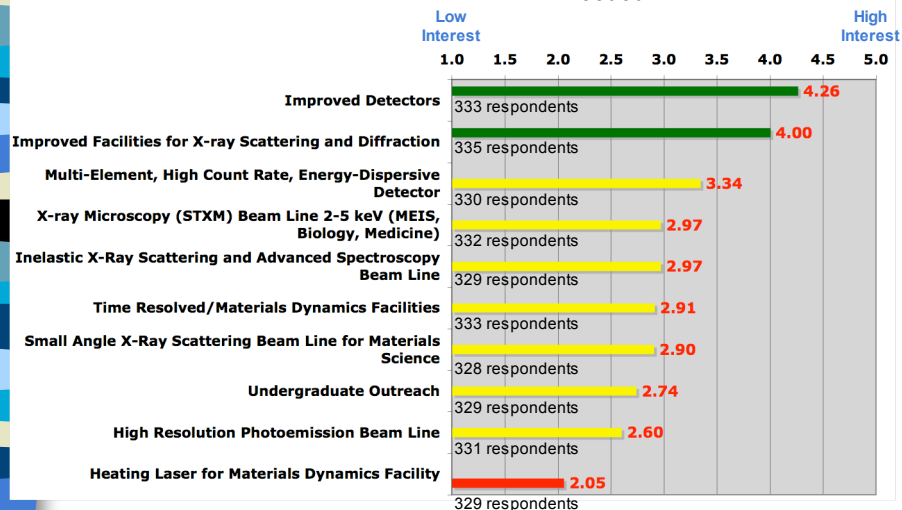
User Science

"Please indicate your interest in the following areas of scientific focus."



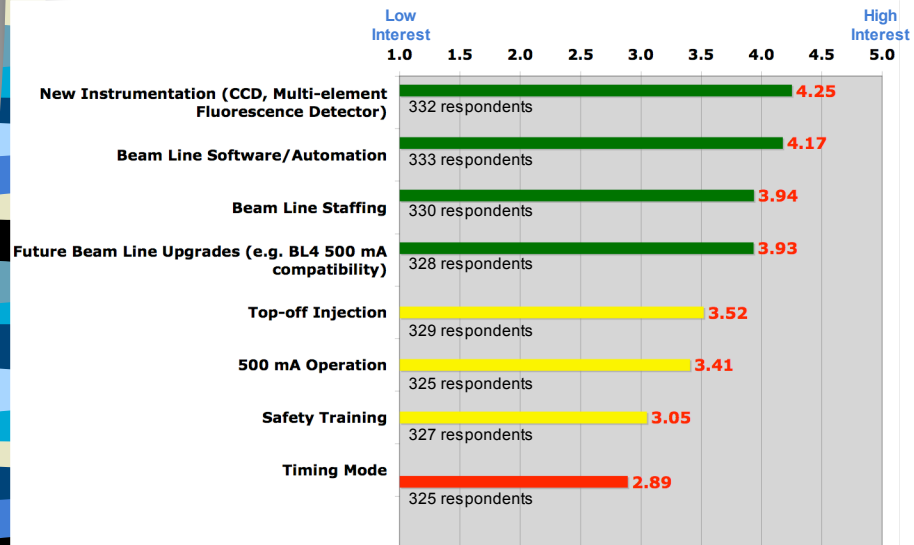
Proposed Scientific Facilities/Initiatives

"Please provide feedback to reflect your interests and priorities as well as to help identify what else may be needed"



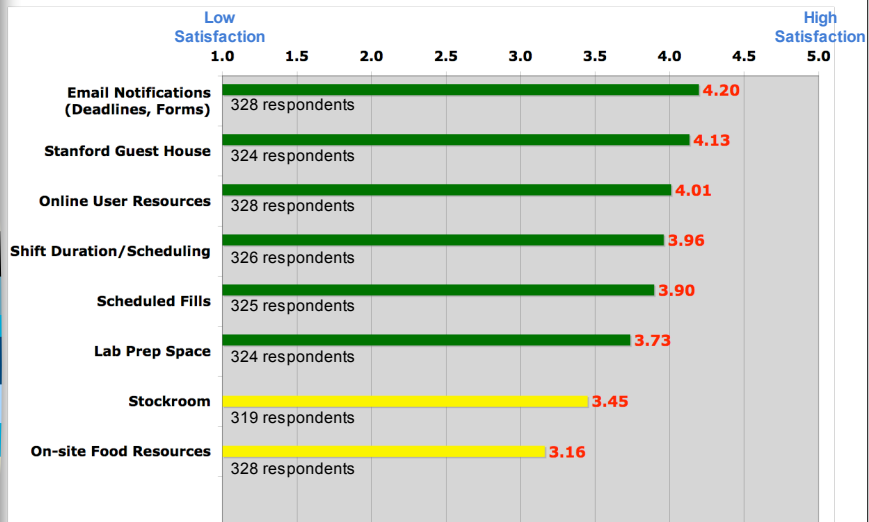
SSRL Operations

"Please indicate your level of interest in the following operational activities and initiatives."



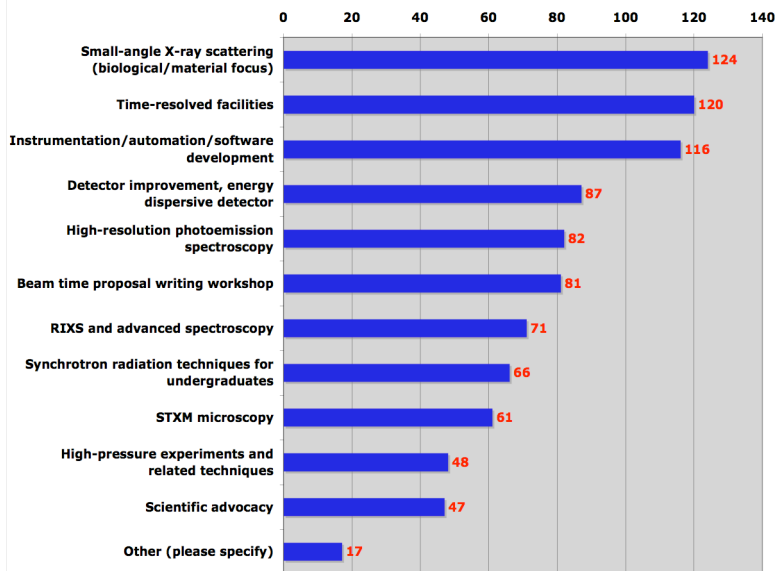
User Experience

"Please indicate your level of satisfaction with the following user resources."



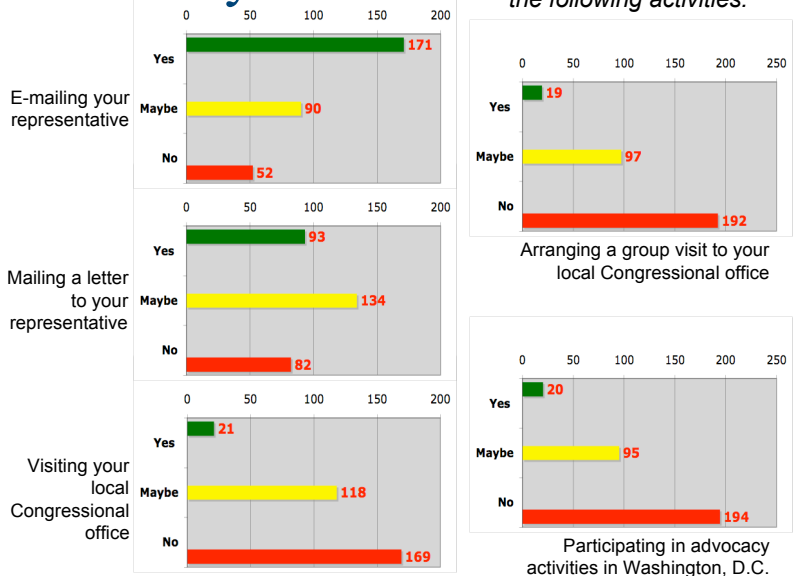
SSRL Users Meeting

"Please indicate your interest in the following workshop topics."



Advocacy

"Please indicate your willingness to participate in the following activities."





Conclusions/Future Actions

- **Top user priorities:**
 - XAS, scattering, SMB (time-resolved studies)
 - Detectors, scattering/diffraction facilities
 - Staffing (“Jewels of SSRL”)
- **Top user suggestions:**
 - Improved software, analysis support
 - Stockroom, lab prep space, food resources
 - Top-up mode over 500 mA operation
- **Future actions**
 - Further processing (separated by discipline, normalized by #users, #beamlines, #proposals)
 - Publicizing results, contacting advocacy volunteers
 - Recommend annual User Survey, database mgmt.